



Leecareplus® / leetotalcare® – **Newsletter 30 July 2010**

ITAC AWARDS 2010

Leecare wishes to congratulate the 5 award winners from this year's national Information Technology Aged Care (ITAC) Awards.



Uniting Care Wesley Port Adelaide



L-R: **Greg Mundy (ACSA)**, **Adam Leiman**, **Julie Hossack**, **Robert Manley**, **David Cooke (NEC)**

Alerts

We have had a few LCP clients receiving an "Expiry Alert" for Kwiklook. This is a licensing setting that can be updated simply by our team. Please ring help desk or the office if you receive this alert.

Congratulations!

STOP PRESS – 27 July 2010

Uniting Care Wesley Port Adelaide &
Leecare

-WINNER 2010 ITAC AWARDS –

**Best Implementation of the Year
150 to 650 Places/Clients**

Christine Unferdorben & Greg Beasley

Leecare is happy to announce that Uniting Care Wesley-Port Adelaide (UCWPA), along with technology partner Leecare, were awarded the 2010 Best Implementation of the Year Award for facilities sized between 150-650 beds / places by the National Information Technology in Aged Care (ITAC) Awards committee at the National Awards dinner on Tuesday 27 July 2010. This is the 5th consecutive year that a Leecare client or Leecare has been recognised as a winner or finalist in these national Awards.

The Awards are open to Aged and Community Care Providers and their implementation partners (vendors or service providers) that have effectively used ICT to improve business outcomes in the Australian Aged and Community Care environment. This award recognizes the collaborative

Your Contact Details

To ensure we can service your needs the best way possible and contact the right people in your organisation, please don't forget to call or email Marina or William with any changes to personnel contact details so we can update our system.

If you wish to nominate any other staff to receive our newsletters or bulk information emails, please also call or email Marina or William. Many thanks.

Helpful Hints

LCP clients – did you know you can add staff immunisations as a Credential in the OH&S module of Management and Safe Systems. You can then keep track of staff immunisations to meet Infection Control requirements.

Our Team

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Sales/ Marketing:

Greg Beasley:

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effort of both client and vendor and their ability to successfully engage and overcome the challenges in project management, change management, and service deliverables.

Congratulations to Julie Hossack (Manager, Quality Systems Aged Care- Project Manager, Clinical IT), Adam Leiman (LeeCare Project Officer) and Robert Manley (Team Leader –Quality and Operations) and the entire organisation of UCWPA for their commitment and leadership during the implementation,.

Julie, Adam, and Robert were on hand to receive the award which included a fantastic trophy and a \$3000 2 day consultation with NEC to analyse and support their network with the aim to maximise efficiencies and improvements for their IT and Communication systems. They will also be receiving an IPAD from Leecare in recognition of this achievement. Next time – this could be your organisation!

Julie not only won the award, but also presented at the ITAC Conference with her paper: "Achieve results of the largest organisations when you are only medium sized" on how they implemented Leecareplus® into their organisation. Uniting Care Wesley – Port Adelaide includes 6 residential care sites with 472 beds; Neighbourhood Group Home for 12 residents; 130 self-contained ILU's; Portway Housing – reduced rental properties for Low income families, Young people, People with a disability, Refugees and 39 Community Aged Care Packages (CACPs)- 5 packages with a priority for indigenous people

Their creative approach included working with TAFE SA to utilise a grant for Workplace English Language and Literacy (WELL) for staff from 20 different nationality groups to develop language & computer skills.

The full presentation will be made available on our website later this week: <http://www.leecareplus.com>

RSL Lifecare NSW – Aged Care Australia journal

RSL lifecare are on the front cover of the Winter 2010 edition of the Aged Care Australia journal. Their article "How do you make a great organisation even better? E-health" is well worth a read. It describes lessons learnt – 4 years on – and the outcomes RSL Lifecare NSW have achieved following their 'leetotalcare' implementation. If anyone would like a copy of the article, please let us know and we will email it on.

Continuous Improvements

Sarah Anley & Help Desk

We are constantly making additions and changes to the program, in much the same way as you our clients do e.g. from recent research, best practice guidelines, changes to legislative requirements, feedback and suggestions from clients and staff and various other areas. Some new features currently available to clients in our latest upgrade include:

- Option to include or not - photos on list reports
- An option to switch off the auto-insert of updated or saved

General Manager:

Christine Unferdorben:

Chief Executive Officer:

Caroline Lee

Lead Developer/ Project Manager:

Nisha Jainullabudeen

Assessments Into the progress notes

- An ability to Print messages from the staff message centre
- New permissions to disable/enable the resolve button in incidents, wounds, infections etc. sub-forms
- A new permission setting to enable/disable users from seeing unadmitted/archived residents from other facilities.
- A Pressure Area Care Checklist
- A new Behaviour audit List
- The time staff log-out, on the Logged in Users report
- A new Resident Assessment Status List

To have these features and more, made available to you (at no extra cost), contact the office to organise an upgrade to our latest version.

Medical Director & Webster Care Interface:

Did you Know – the LCP and LTC Programs can interface with Medical director and Webstercare? For more information contact the office.

Our mailing address is:

Level 1, Suite 2, 101 - 103 Matthews Ave, Airport West 3042

Our telephone:

(03) 9339 6888 OR Help Desk (03) 9339 6886

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